#	Action Item	Responsible Area	Status – Resolution or Recommendation	Notes
1	LOC and Customs, reported that HCUP packages have 2 different NOA's but the same authentication date and effective date	EPIC	NFC is requesting this issue be discussed during the next EPIC Users Group Meeting. 11/08 No Resolution by UG– Need to send in SPRs when issue is identified. 9-3-09 **CLOSED**	Action: UG Chair need to obtain examples from agency
2	NOAC 827 Retention Allowance. The Auth codes to Stop the Allowance is inconsistent: AUTH CODE VPX will stop allowance when filling in: a %, 00, or spaces. AUTH CODE VPY will not accept any scenario to stop the payment. Agencies work around was to use the incorrect Auth Code of VPX instead. AUTH CODE VPC will stop allowance when filling in: %% only. Inconsistency of processing NOA/AUTH codes to stop the Retention Allowance. Requesting that the Auth Code VPY be corrected and to have consistency between all three codes.	NFC/PPSPS	11/2008 Reported to the EPIC User group at the November Meeting by TR-BPD. 12/2008 Writing requirements for SPR to be sent to NFC/GESD Completed 5/2009. 827/VPC now works by adding "0000" in the allowance field. **COMPLETED**	

3	TSP SCD Dates are changing in error due to processing HCUP packages. Reported by IRS and SI	EPIC/HCUP	UG Chair is researching. Asked agency to re-create case to screen print HCUP and IRIS prior to applying then each step of the way. There are no consistency between all cases to correct systemically. Keep documenting each step. ***6-2-09 meeting update NFC***- There was a Sweep about a year ago on erroneous TSP codes – FERS didn't correct properly and agencies needed to provide NFC with incorrect TSP SCD dates (FERS only) Agencies should verify all TSP SCD dates and if you see they are incorrect send in the list and NFC will correct (NFC GESDREQUEST box). **COMPLETED** – Issue Closed	Research started by UG Chair on 12-5-08
4	Recruitment, Retention Bonus Remark 288. The remark is used when processing an 827 for documentation only and the remark is used to suppress the funds from processing. This Remark was not working.	NFC/PPSPS	NFC/PPSPS sent in an SPR to have this fixed on 10-24-08 NFC SPR# 09-0056 Status: In Progress 5/2009 – asked SPR staff for a status. Fixed on Jan 2009 **COMPLETED**	

5	903 Actions- FEGLI Update age bracket; Agency processes action via FESI and action SINQs because the eff date is earlier than NFC generated action.		Discussed at the User Group meeting in Nov 2008. Agency FESI needs to be modified to offset the Authentication dates to be different than the NFC system generated actions. Or once in suspense, Rollback NFC generated action to sequence the effective dates/auth dates and re-resubmit through your FESI System.	**Not EPIC UG issue**
6	SF-50 problem Award 849/V3F Spot Cash Award does not gross up the amount of the award in block 20 on the SF – 50. Award amount shows the net total of award. Reported by DOJ		Sent emails to NFC on 6/2008 and again on 8/2008. This has not been corrected. 12/2008 - UG Chair will proceed with SPR process. **CLOSED**	5/2009 – please verify from DOJ if this is still an issue.
7	Requesting a change to TM101 for a NOAC 148 – Term SES. Re-employed annuitant who is selected for a Term SES appointment that is not an emergency appointment. The salary share code and the salary share amount are not optional on a NOAC 148 and BPD is requesting these fields be opened on the EPIC screen. Reference: 5 USC 8344 and 8468; 5 CFR 837.303; and Chapter 100 of the CSRS & FERS Handbook pgs 8 and 38.	TMGT and EPIC	Chairperson is researching and will provide the UG a document to review for agreement or disagreement on this system-wide request. Would like any comments from other agencies regarding this request. As of 9-3-09 No agreements from CAPPS **CLOSED**	12/2008-Currently still researching. Proposals sent out to CAPPS and UG. Final decision will be made at the July 15th Capps meeting.